Minimum IT System Requirements and Recommendations for eQSuite™

**Internet Connection**

As a Web-based application, eQSuite™ relies on a reliable high-speed internet connection such as business internet cable, business DSL or other reliable network connection.

**Access to eQSuite™**

Authorized users with a user name and password will access eQSuite:

1. Through our website homepage: http://il.eqhs.org, by clicking eQSuite button located on the right side under eQHealth Web Systems.
2. By creating a short cut on your desktop or saving link below as favorite Web site:

 https://ilwebapps.eqhs.org/webportal/Login.aspx

**Updated Web/Internet Browser**

»       To access eQSuite ™, the following hardware and software requirements must be met:

* Computer with Intel Pentium 4 or higher CPU and monitor
* Windows XP SP2 or higher
* 1 GB free hard drive space,  512 MB memory,  Broadband Internet connection

»       eQSuite™ requires internet browsers that support HTML5 as well as the latest W3C standards.

»       eQHealth supports the current version and two prior major releases of any of the following: *Chrome*   *Firefox*  *Internet Explorer*  *Safari*

»       The following browsers and their predecessors are no longer supported: Firefox 3.5, Internet Explorer 7, and Safari 3

To check the Internet Browser you have on your computer, first connect to the Internet and then click on “Help” from the menu bar:



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**Adobe Reader**

eQSuite™ displays portable document files (PDF) using Adobe Reader. These files “pop-up” and show as non-editable documents that can be viewed or printed easily from your computer.

REMINDER: Turn OFF your pop-up blocker to allow for reports or letters to be viewed online.  To turn off pop-up blocker, connect to the Internet and click on “Tools” from your menu bar, or ask your IT representative to adjust your Pop-up blocker settings when you’re on eQSuite™:



**Computer Screen Recommendations**

Any computer screen will work, but eQSuite™ works best with a screen resolution of 1024 x 768 pixels – you’ll be able to see and work on more information on the screen without scrolling.

You can also use **F11** on your keyboard to see your full screen when working with eQSuite™.

**Compatibility View**

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